



OUTRIGGER[®] TWIN TOWNS RESORT

IAAMA & AROMATHERAPY TODAY 14th to 19th OCTOBER, 2011 Accommodation Information & Booking Sheet

Guest name(s): _____

Adults / Children 14+ years: _____ Children (3 to 13 yrs): _____ Infants (0 – 2 yrs): _____

Postal Address: _____

Email: _____

Phone: _____ Mobile: _____

Arrival date: _____ Departure date: _____

Preferred Room type: _____

Credit Card Number: _____ Expiry date: _____

Credit card holder's name: _____

Credit card holder's signature: _____ CCV: _____

(I hereby authorise for full payment of accommodation booking to be deducted from my credit card above)

Clarification on Relationship:
Outrigger Twin Towns Resort and Twin Town Services Club are two completely separate businesses who have built a strong working relationship and continue to work together to identify opportunities to present a seamless resort experience to our respective and mutual guests. All payments made under the authorities of this document will be processed by Outrigger Twin Towns Resort via a trust account.
Rates are made available for the above mentioned function and any associated pre / post accommodation. This is a Booking Request Form. Bookings are subject to room and room type availability.
THIS BOOKING REQUEST FORM IS NOT A CONFIRMATION OF BOOKING.
A separate confirmation letter will be issued once accommodation has been secured. Deposit, payment, cancellation and refund policy for Outrigger Twin Towns Resort is identified below, please be aware there may be variance to terms on function bookings with Twin Towns Service Club. Rates valid to 31 March 2012(date of stay), excluding Wintersun and 24th December to 9th January inclusive.

Room rates: (All contain a kitchenette and bathroom and include complimentary buffet breakfast)

| Room Type | 1 Night Stay | 2 Night Stay | 5 Nights or more |
|------------------------------|--------------------|--------------------|--------------------|
| Hotel Room (One Queen Bed) | \$169.00 per night | \$149.00 per night | \$129.00 per night |
| Deluxe Room (Two Queen Beds) | \$189.00 per night | \$169.00 per night | \$149.00 per night |
| King Room (One King Bed) | \$189.00 per night | \$169.00 per night | \$149.00 per night |
| Spa Room (One King Bed) | \$189.00 per night | \$169.00 per night | \$149.00 per night |

Signatures Restaurant Breakfast vouchers are issued on arrival. They are included as complimentary within the rate and have no cash value. Room rates above are based on up to 2 persons. Up to 4 guests can be accommodated in Deluxe Rooms using existing bedding. Additional guests in Deluxe Rooms incur an extra person cost. Extra person cost: 14 + years \$45 per person, per night or children 3 – 13 yrs \$30 per person, per night



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Suite rates: (All suites are fully self contained. Bedding configurations vary)

| Room Type | 1 Night Stay | 2 Night Stay | 5 Nights or more |
|-----------------------------|--------------------|--------------------|--------------------|
| 1 Bedroom (up to 2 persons) | \$169.00 per night | \$149.00 per night | \$129.00 per night |
| 2 Bedroom (up to 4 persons) | \$239.00 per night | \$219.00 per night | \$199.00 per night |
| 3 Bedroom (up to 6 persons) | \$309.00 per night | \$289.00 per night | \$269.00 per night |

Suite rates above are based on up to the specified number of persons in each room type. An additional person can be accommodated in each type using existing bedding only. Additional guests in Suites incur an extra person cost. Extra person cost: 3 years & over \$30.00 per person, per night. Signatures Restaurant Breakfast vouchers are available and can be purchased in advance at \$17 per person or \$24.50 per person on arrival / in-house. Bedding configurations vary, please enquire with Reservations. Suites are unserviced; a mid stay clean is provided on bookings of 8 days or more. A starter pack provided, additional linen and amenity requirements are available at additional charge.

To send your booking sheet:

Outrigger Twin Towns Resort
Attn: Group reservations
PO Box 2020
Tweed Heads NSW 2485

To fax your booking sheet:

(07) 5536 8899
Attn: Group reservations

To email your booking sheet:

twintowns.conf@outrigger.com.au

For further information or to make a reservation over the phone call group reservations on 07 5506 6281

Terms and Conditions

INDIVIDUAL DEPOSIT POLICY

Low Season

One night accommodation paid by credit card on booking (or by bank cheque within 48 hours of the booking). Full pre payment must be obtained 48 hours prior to guest arrival.

Short notice bookings (i.e. within 7 days):

Full payment of accommodation paid by credit card on booking (or by bank cheque within 48 hours)

INDIVIDUAL CANCELLATION POLICY

Low Season

No cancellation fee will apply if the booking is cancelled (7) days or more prior to guest arrival however an administration fee will be applicable.

One (1) night's cancellation fee shall apply if the booking cancelled within six (6) days prior to the guest arrival.

Cancellations within 24 hours of arrival or in the case of a "no show" will incur full accommodation charge.